

Pacific Performance Products / Avenger Cylinder Heads - 1004 E. Orangefair Ln. Anaheim, Ca 92801
2022 Warranty>Returns/Exchange/Deposit/Sales/Custom Order Company Policies

1. Part/s sold that are (legal) for use on pollution controlled vehicles must have R.A. number prior to shipping back to provider. All part/s in question for return, the customer must first notify provider & upon agreed on terms be returned unused/damaged/manipulated in any way. After provider approval of returned part/s & inspection of part/s there will be a 50% restocking fee. Please verify your order before placing it.
2. All orders over 100.00 in pre taxed & shipping value require a minimum 50% deposit on all part/s and/or labor provided before agreed upon work can start.
3. Once a customer has made a deposit & the part/s and/or labor on the build/assembly have been ordered, if for any reason the customer backs out or terminates the build/assembly, the customer will forfeit that deposit & is responsible for any other part/s that may be on order or custom built. The customer is also responsible for all taxes, shipping charges & restock fees that may have incurred as a result of the build/assembly termination.
4. All performance part/s that are sold to a customer that are used on any pollution controlled vehicle & that are solely intended for racing or off-road vehicles have no implied or expressed warranty.
5. All electric/battery/fuel/wiring/sensor/relay/fuse/ignition box/ignition coil related part/s sales are final. There is no implied or expressed warranty on these listed part/s. Please verify your order before placing it. There are no returns/exchanges/refunds.
6. There is no implied or expressed warranty on builds/assemblies containing USED part/s provided by the customer to intergrate into a new build/assembly provided by Pacific Performance Products. It is the customers responsibility to verify the integrity of the USED part/s being installed into any builds/assemblies.
7. All custom ordered and/or custom fabricated parts have no implied or expressed warranty. It is the customers responsibility to provide Pacific Performance Products with the proper specifications prior to any order. There are no exchanges/returns/refunds. If for any reason a change needs to be made during the initial fabrication it will require further authorization & corresponding price changes to reflect the updated order. Also note that unless a prior agreement has been made for continuing R & D of a custom order, the sale of said order is final.
8. All engines, transmissions, torque converters and/or part/s built for street use have a 3 month / 3000 mile (with provided odometer read-out prior to release of builds/assemblies) warranty that will begin at time of customer pick up. If an odometer reading cannot be provided by the customer at time of pick up, that portion of the warranty has been waived off by the customer for any future consideration.
9. There is no implied or expressed warranty on any kind of street/strip, drag racing, marine, road course, endurance, drifting, off-road, burn-out contest on engines/transmissions/torque converters or any builds/assemblies, custom ordered and/or fabricated part/s and/or the labor associated with any builds/assemblies.
10. There is NO cooling off period, returns/exchanges/refunds/repairs on engines/transmissions/torque converters and/or any other performance part/s that are past the warranty period. It is the customers responsibility to properly install and/or store part/s, builds/assemblies received from Pacific Performance Products.
11. Once an engine/transmission/torque converter and/or part/s have been released to the customer, anytime afterwards if a 3rd party modifies/manipulates/rebuilds said parts all remaining warranty (if applicable) is void. If there are any issues with said part/s, builds/assemblies within the warranty timeframe it is the customers responsibility to notify Pacific Performance Products of any issues directly. Once a customer has gone to a 3rd party for repairs and/or modifications from that point on - Pacific Performance Products - will not be held responsible for any part/s and/or labor cost involved in any 3rd party repair.
12. Storage charges of 10.00 per day will be incurred after 30 days from time of completion.
13. Once an engine and/or transmission has been picked up from Pacific Performance Products, it is the customers responsibility to do all necessary maintenance & adjustments. All engines run on the test stand are adjusted/tuned on a ("baseline" procedure - to ensure proper oil pressure & break in of camshaft & seating of piston rings). Once the engine has been installed in a customers vehicle there may be need for further adjustments/tuning for optimal performance & driveability. Pacific Performance Products is not responsible for the installation and/or labor of accessories/connectivity/diagnosis/tuning of other mating part/s we did not originally provide.
14. There is no implied or expressed warranty on any builds/assemblies that requires the use of exotic fuels = race fuel, alcohol, nitromethane, nitrous-assisted, propane, methanol, av-gas.
15. We are not obligated to price match with any of our competitors on any part/s and/or labor we provide. We are only required by certain manufacturers to maintain (M.A.P = minimum advertized pricing) for part/s sold as an authorized vendor/reseller. All other prices listed are sold solely at our discretion.
16. All short block engines built by Pacific Performance Products are only covered on labor and/or machining, & based on - street use - builds. For all other builds/assemblies there is no implied or expressed warranty on any kind of street/strip, racing, marine, drifting, endurance, road course or off-road use.
17. All (non custom & items listed in section #4 above) in store ordered part/s that are unopened/used/manipulated/modified/damaged in any way & still in original package/s have a (15) day return policy for store credit. After (15) days there are no returns allowed.
18. Build times are based on an estimated timeline, there are no guarantees.
19. Due to current supply chain issues, quotes on part/s and/or builds/assemblies are subject to change.
20. In order to be eligible for Resale all of the following criteria must be met: physical location must be provided, picture of showroom and/or shop, business license in operating county/state, valid Resale certificate.
21. All warranties covering street use builds/assemblies are void if ether and/or starting fluid of any kind is used to turn-over and/or start an engine.
22. All warranties on street builds/assemblies are non-transferable.
23. Payment types we accept: Discover, Visa, Mastercard, American Express, personal check, money order, cash, cashier check. We do not accept: Venmo, Zelle, Paypal. Please note that taxes will be added to all transactions.